



Hampshire Hospitals  
NHS Foundation Trust

# Health and Adult Social Care Select Committee HHFT Care Quality Commission update

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Royal Hampshire County Hospital

## Background

### **CQC published inspection to HHFT in September 2018:**

Section 31 notice of decision (urgent and emergency care)

Section 29a warning notice (privacy and dignity, equipment, training)

8 requirement notices

A number of 'must-do's'

## Section 31

- CQC winter pressures team – 4<sup>th</sup> February noted a ‘sea change’ in culture, real examples of care and compassion and excellent communication between staff and patients
- Improved flow through the hospital
- New Paediatric assessment units on both sites
- New Rapid Assessment and Treatment (RAT) bays on both sites
- Continuing to improve patient safety checklists, NEWS2 compliance and timely assessment of care

## Section 29A

- Privacy and dignity, medical equipment, health and safety, staff training, medicines management and infection prevention
- On the 9th, 10th and 11th April CQC returned to inspect the Trust against the section 29a warning notice
- They saw ‘significant improvement’ and noted the ‘hard work and commitment from staff to make the changes.’
- ‘Staff were enthusiastic and positive feedback about the matrons’
- 3 areas to work on – Overton, Wainwright and D4

## Trust wide action plan

- Each ward area has completed a ward estate review and a quality improvement plan
- The organisation is now at 80% compliance for medical equipment labelling and testing,
- Cleaning schedules have been reviewed and more cleaning shifts put into the Emergency department
- Workforce plans have been written which include annual review of staffing levels and review of roster compliance

# Trust wide action plan

- The Trust has achieved 87% compliance of staff completing mandatory training
- The Trust have carried out 25 peer reviews across all the different wards on all 3 sites. There have also been two thematic peer reviews which have specifically focused on nutrition and hydration of our patients and privacy and dignity.
- All policies have been reviewed and are up to date

## Areas with outstanding actions.....

- Appraisals – currently 72% against a 90% target –new appraisal system
- Duty of Candour training - written but awaiting loading onto the new training platform – ‘Greenbrain’
- Basic life support training - 79% against 80% target
- Medical equipment testing and labelling
- Risk management processes
- Accessible Information
- Mental Health Act implementation

# Moving to Business as usual.....

- Trust wide CQC action plan - move into a Quality Improvement plan /alongside our Quality Priorities for 19/20 – ongoing monitoring
- Weekly oversight meetings - monthly meetings
- Peer review process – external reviewers from CCGs, NHSI and Healthwatch
- Ward Accreditation Scheme





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Any questions?

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